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Pratt & Whitney Canada International

A United Technologies Company

Pratt & Whitney Canada
Worldwide Support Network

26th August 2002

BKW RENT-A-CAR PTE LTD
20 Jalan Kilang
Singapore 159418

Attention: Mr Anson Lim

Dear Mr Lim,

On behalf of the Pratt & Whitney Canada International I would like to extend our most sincere thanks to you and all of your people for your support and attention to detail when supplying us with long-term lease cars.

Your team has shown exceptional dedication and effort over the last few months and the results are there to prove it. Your organization has clearly risen to the challenge of supplying a quality product and service.

Special thanks must go out to your Sales Asst Manager, Miss Lee Lye Meng, as she has cleared a path to sustain long-term customer satisfaction. And of course, the ultimate compliment will be, a customer that will want to keep coming back. We are clearly satisfied with BKW RENT-A- CAR PTE LTD.

Thank you.

Yours truly

PRATT & WHITNEY CANADA INTERNATIONAL

Jim Cunningham
Manager, Field Operations - Asia Pacific