

BKW Rent-A-Car Pte Ltd
20 Jalan Kilang
Singapore
159418

Thomas P Flaherty
N0.70 Trevoze Crescent
#03-08 Trevoze Park
Singapore
298071

26 September 2002

Attention: MANAGING DIRECTOR

Dear Sirs,

Rental of Car SDN 9612D – Services Provided

I refer to my recent correspondence date 21 September 2002 wherein I gave formal notice of termination of the above Rental Agreement.

This is on account of my transfer to Kuala Lumpur.

Although I do not normally do this, I feel I must officially record my complete satisfaction as a Client in services provided by BKW.

During the contract I dealt with Lye Meng for all contractual arrangements, change of vehicle, additional insurance and servicing etc., and must confirm that her professional integrity and efficiency was exceptional.

From time to time my requirements changed and she handled all my amendments without delay and exactly in line with my requests.

I still have business interests and partners in Singapore and I would not hesitate to use BKW again as well as recommend to my business associates and my employees. Maybe as my business grows we can look at corporate account arrangements in the future?

You are unique in the very competitive Singapore market place in that you provide vehicles which are very clean and in excellent condition and also first class customer care.

Keep up the good work!

Yours faithfully,

Thomas Flaherty

Thomas P Flaherty
MANAGING DIRECTOR
EAST LINK CONSULTING
(Formally IPS Associates)