

13 April 2004



British  
High Commission  
Singapore

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BKW Rent A Car Pte Ltd  
Attn Anson Lim  
20 Jalan Kilang  
Singapore 159418

Dear Anson

**Oo Kok Heng**

May I just say that we were all very impressed with Oo Kok Heng when he filled in for one of our regular drivers a few weeks ago. As well as being efficient and knowledgeable, he was courteous, friendly and well presented at all times and fitted in at the High Commission straightaway. We would not hesitate to request his services again.

Kind regards

A handwritten signature in black ink, appearing to read 'Karen Fulford', with a long horizontal line extending to the right.

**Karen Fulford**  
**Security & Transport Manager**