



Singapore 20 Aug, 2010

Dear Mr Anson Lim

I would like to express my appreciation for your superior service over the last couple of years.

During the last five years, when my company has used your services, you personally and your friendly and committed staffs have always been there 24-7 to support me and solve any problem I have had with the vehicle.

Your flexibility and willingness to help and support us really gives me a peace of mind.

I can really recommend BKW to any potential customer and I will definitely choose BKW if I came back to Singapore.

Many Thanks BKW for making my stay in Singapore a wonderful and memorable one!

Yours truly,

A handwritten signature in black ink that reads 'Jonas Beckelin'.

Jonas Beckelin